

# User Guide

## W-AIR Headset

### First time charging

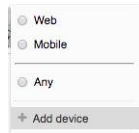
When charging the battery for the first time, it is necessary to leave the Headset in the charger for at least 10 hours before the battery is fully charged, and the Headset is ready for use.

### Register to the base

1. Put the Headset in the registration mode: press **Call**, **Volume+** and **Volume-** buttons at the same time and hold for more than 5 seconds.
2. The Headset is now connecting to the base station.  
*The system administrator can check that the Headset has been successfully registered to the base station on the base station interface.*
3. After successful registration, put the headset into the charger to update the Firmware.  
*It may take some time (up to 10 minutes)! Refer to the system administrator to check that the firmware upgrade has completed.*

### Assign to user

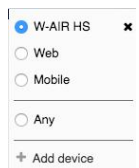
1. Open *Collaboration* -> *Device selection* list
2. Expand *Device selection* list and click **+Add device**



3. Press **Call** button on your W-AIR Headset
4. The voice prompt pronounces the pairing code, consisting of four digits
5. Enter the code into the field *Pairing code*



6. W-AIR Headset appears in *Device selection* list of *Collaboration*.



### Silent mode

Press **Volume+ / Volume-** button for 2 seconds from idle to enable / disable the silent mode.

### Adjust ringer volume

Press **Volume+ / Volume-** from idle to adjust the ringer volume.

### Place a call

Via ASR (Automatic Speech Recognition): press **Call** button when there is no active call and say the name (feature is available only if English language is selected for user).

*Note: Feature requires a license*

*From Collaboration:* select W-AIR Headset in *Device selection* list to place a call using W-AIR Headset.

### Incoming call

The LED indicator starts blinking with fast short green flashes and the ringer is played (in case "Silent mode" is enabled, only LED indicator blinks).

*Answer an incoming call:* press **Call** button.

*Answer a second incoming call:* press **Call** button for 2 seconds (active call is put on hold).

*Swap:* press **Call** button for 2 seconds to swap between two active calls.

*Reject an incoming call:* double press **Call** button.

### Hold

Press **Call** button for 2 seconds to put a call on hold / retrieve a call.

*Note: this device supports up to two active calls / lines.*

### End a call

Press **Call** button to end a call.

### Adjust volume during a call

Press **Volume+ / Volume-** button.

### Mute the microphone during a call

Press **Mute** button.

### Menu mode

Press **AUX function** button from idle to enter the menu.

Use **Volume + / Volume -** buttons to navigate the menu. Press **AUX function** button to confirm the setting. Press **AUX button** twice to go back to the menu.



## Packing list

- 1 x W-AIR Headset
- 1 x charger
- 1 x A/C adapter
- 1 x headband

## Safety information

<https://www.wildix.com/safety-information/>

## Turn on / turn off

- The headset is automatically turned on when placed into the charging cradle. To manually turn on the headset, press and hold the **Function** key for 4 seconds.
- Press and hold the **Function** key and the two **Volume** keys simultaneously for at least 4 seconds to turn off the headset.

## Headset overview



## LED Indicator

Color	LED indication	Status
Green	Short blink followed by long blink	Power Up
	Fast short blink, repeated	Incoming call
	Fast short blink, repeated	2nd incoming call, call active, Silent mode on
	Single short blink. Notification of call only via audio in HS	2nd incoming call, call active, Silent mode off
	Single short blink	In call
	Long blink	Battery charging
Red	Steady on	Battery charging, full
	Long blink followed by short blink	Power Down
	Fast, short blink	Low battery
	Steady on	Battery charging, low battery
	Long blink	Registration failed
Blue	Single short blink repeated slow	Idle, out of range
	Short blink repeated fast	Registration, ongoing
	Long blink	Registration completed
Purple	Single short blink repeated slow	Idle, connected
	Steady on	Menu
None		Deregistered



Website: [www.Cleod9.net](http://www.Cleod9.net)  
 Support: [service@usnet-1.com](mailto:service@usnet-1.com)  
 Toll Free: 844-868-2727

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