Change the language

- 1. Press the Home button
- 2. Tap Settings 💭 → 🌐 Language & input (under Personal)
- 3. Tap Language
- 4. Select the language from the list

First time login to Wildix Phone app

After the phone has booted, Wildix Phone app opens automatically.

To log in, fill out the fields:

- Domain: PBX name or PBX IP address
- User name: enter your extension, or Full name, or email
- Password: enter your WEB password

Note: you can also use Google / Office 365 Single Sign-on option

Menu overview



BLF keys

BLF keys must be set up in Collaboration Settings \rightarrow Function keys. This phone supports up to 120 BLF keys.

You can change the number of BLF keys displayed per page in Settings \rightarrow Advanced.

Change user status

Tap **User status** menu to set user status DND / Away.

You can add your status message and, by checking the field "until", set the time and date when DND/Away status should go back to Available.

Place a call

- Manually: enter the phone number and then tap the green button.
- Search in phonebook: start entering a number / a name, results that match your search are listed below, tap on the contact to place a call.
- From history: tap **History** menu. tap the contact or the phone number, then tap **Call.**
- Dial a user whom you have assigned a *Colleague* Function key: tap **BLF keys**, then tap the BLF key assigned to the colleague.

Video call

Tap 💽 during a call to start / stop video streaming.

Hold / Second call

Press 🕕 during a call to put a call on hold / resume.

Press S to place a second call, enter the number and then tap the green button.

Call transfer

- 1. Tap 🕓 during a call (the call is put on hold)
- 2. Enter the phone number :
 - Tap 💽 for direct transfer (blind transfer without notification)
 - Otherwise tap 🕓 to place an outgoing call (attended transfer), then tap ex from call window to complete the transfer.

Call transfer via BLF keys:

- 1. During a call, tap **BLF keys** menu
- 2. Tap the BLF key of colleague / call group:
 - Tap **Transfer** for direct transfer (blind transfer without notification)
 - Otherwise tap **Call** to place an outgoing call (attended transfer), then tap **v** from call window to complete the transfer

Conference

- 1. Put the first call on hold to make a second call to the contact you would like to invite to the conference call
- 2. When the third party answers, tap 🔐 from call window.

Mute the microphone during a call

Tap 🙋 to mute / unmute the microphone.

Listen to Voicemail messages

- 1. Tap Voicemail
- 2. Tap the **Play** icon **>** next to the message to listen to it.

To delete: check the message(s) and tap the **Bin** icon $\widehat{\mathbf{m}}$. To mark as read: check the message(s) and tap the **Eye** icon $\boldsymbol{\bullet}$.

Chat and file exchange

Tap **Chat** menu: all the colleagues added to your roster in Wildix Collaboration are displayed in this menu.

To write a chat message:

- 1. Tap on a colleague
- 2. Type your message into the input field
- 3. Tap the **Paper** plane icon \swarrow to send the message.

To send a file / a picture (up to 100Mb) / to send a Post-It: tap the **Plus** icon + next to the input field and select a file / a picture (up to 100Mb).

You can disable new chat messages notifications in **Settings** \rightarrow Advanced.

Ringtone selection

Tap **Settings** menu: tap **Ringtone** to view the list of available ringtones.

Check Phone app version

Tap Settings menu → Help.

User Guide **Vision**







Packing list

- 1 x Vision phone
- 1 x handset
- 1 x handset cord
- 1 x stand

Safety information

https://www.wildix.com/safety-information/

Keypad instruction

Connection

The ports are situated on the rear panel of the phone

Connect the handset to the port using the handset cord

Handset

Internet

PC

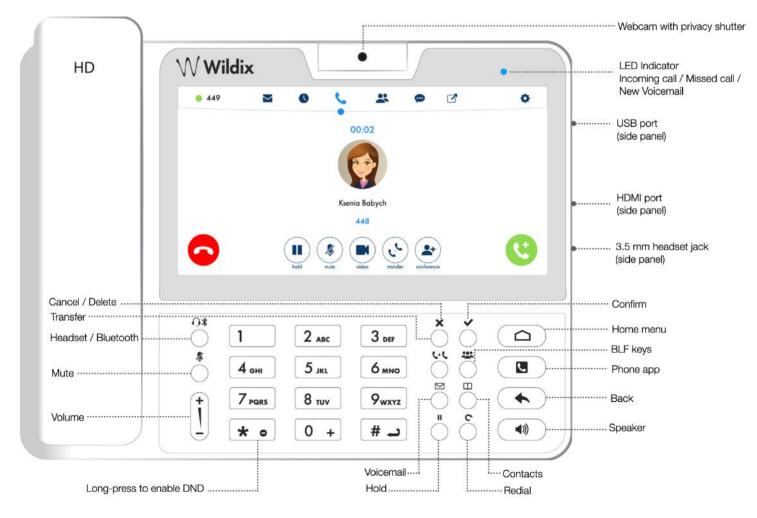
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- Connect the phone to the network PoE switch using RJ-45 cable
- (Optional) Connect the port to the PC using RJ-45 cable
- (Optional, this is a PoE device) Connect the phone to the power supply (power adapter can be purchased separately, WMP code: PS-12V2A)



Website: www.Cleod9.net Support: service@usnet-1.com Toll Free: 844-868-2727



full guide online:



www.wildix.com